

Attachment A

Welcome:

FWC is embarking on a long-range planning process. This survey is part of our initial data collection efforts and is designed to allow our key stakeholders to provide insights on current and future issues affecting Florida and FWC.

Your input will give us important perspective on the key trends, future direction, and potential changes we should be assessing in our planning efforts. There will be additional opportunities in the coming year for you to participate in these planning efforts.

Group Solutions, Inc. is conducting this survey for FWC. They will compile all the data and present the findings to the FWC leadership team. Your privacy is assured, so please be candid.

Thanks for taking the time to provide us your best thinking. We assure you it will be considered in our planning.

Ken Haddad, Executive Director

1) What description best characterizes the organization you represent:

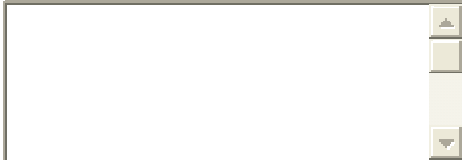
- Federal Government
- State Government
- Local, Regional Gov't or Planning Authority
- Environmental/Conservation Interest
- Commercial or Industry Interest
- Educational Institution
- Recreational Interest

2) If none of the above apply, how would you describe the organization you represent?

3) The FWC Mission is: Managing fish and wildlife resources for their long-term well-being and the benefit of people

The FWC Agency Goal is: To provide for healthy resources and satisfied customers

How does our mission inter-relate to your organization's mission?




4) What strategic values or philosophies should FWC use to meet its mission and planning efforts?




5) Where do you feel FWC could be failing in its current mission and what could we do better?



6) Give us your state-of-the-resource perspective for Florida's fish and wildlife in the year 2012 and beyond. What will it look like?



7) Give us your state-of-the-resource perspective for Florida's nature-based recreation and public safety in the year 2012 and beyond. What will it look like?



8) What are the top priority fish and wildlife-related issues facing Florida in the next 10 years? List as many key issues as you like.

9) What are the top long-range activities FWC MUST undertake to address these issues? List as few or as many as you like.

10) What role or organizational changes should FWC make to address these issues? *Even if you are unfamiliar with our existing role, please recommend the critical roles you think FWC should play in the future.*

11) As a stakeholder, do you feel FWC has established an effective working relationship with you, or your organization?

- Yes No

12) FWC is responsive to stakeholder needs

- Strongly Agree
 Agree
 Disagree
 Strongly Disagree

13) Which resource issue area is most important to you in your interactions with FWC?

- Freshwater Marine or Coastal Wildlife Endangered and
Threatened Species Conservation Lands Other

14) What specific ideas do you have for working more closely with FWC?

15) FWC is generally a cost-effective organization

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

16) How well do you think FWC is funded to meet current and future demands?

- FWC could meet these demands with significantly less funding
- FWC could meet these demands with a little less funding
- FWC is funded properly to meet these demands now, and in the future
- FWC needs a little more funding to meet these demands
- FWC needs significantly more funding to meet these demands

17) What other thoughts do you have on current or future FWC funding?

18) How frequently do you have some type of interaction with FWC employees, services, or information?

- Weekly
- Monthly
- A few times per year
- Rarely
- Never

19) How relevant is the work we do and/or the information or service we provide to your organization's mission and operations?

- Highly relevant
- Relevant
- Some relevant
- Irrelevant

20) How would you best characterize the work we do and/or the service we provide to your organization?

- High Quality
- Medium Quality
- Low Quality

21) How would you rank your overall satisfaction with the services FWC provides to Florida citizens?

- Very Good
- Good
- So-so
- Poor
- Very Poor

22) What can FWC do to provide superior customer service to Stakeholders?

23) Please take this opportunity to provide any final thoughts you would like to share with FWC on any topic.

Thanks for your input!

[Submit Survey](#)

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