

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Fish and Wildlife Conservation Commission

**Program:** Wildlife

**Service/Budget Entity:** Hunting and Game Management

**Measure:** Percent of Satisfied Hunters

**Action:**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure             | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                     |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
80%	86.4%	+12.4%	+8%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors           | <input type="checkbox"/> Staff Capacity    |
| <input type="checkbox"/> Competing Priorities        | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect |  |
| <input checked="" type="checkbox"/> Other (Identify) |  |

**Explanation:** The survey sample consists of an adequately sized stratified random sample of hunting license holders with relevant privileges for the most recent hunting season. Sample strata are defined by license type. Disability, general, sportsman, and lifetime hunting license holders are proportionately sampled from a well-maintained and up-to-date database to insure a more representative sample for each annual survey. Special measures are taken to insure an adequate survey response rate, including validation of the survey sample mailing address list by the U.S. Post Office prior to bulk mailing and the use of multiple mailing waves. Data from returned survey questionnaires are key-entered and verified by a professional data entry service. The effect of these protocols has been to improve both the validity and reliability of the performance measure.

**External Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Resources Unavailable Problems                      | <input type="checkbox"/> Technological               |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster            |
| <input type="checkbox"/> Target Population Change                            | <input checked="" type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |  |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |  |

**Explanation:** Individuals surveyed took the time to respond to the questionnaire and provided usable information.

**Management Efforts to Address Differences/Problems** (check all that apply):

Training

Personnel

Technology

Other (Identify)

**Recommendations:**